



**MASTERTECH**<sup>®</sup>  
*Vehicle Protection Program*



**The MasterTech Vehicle Protection Program** was developed to protect you from unexpected vehicle repair costs over and above your manufacturer's warranty and any applicable powertrain limited warranty.

## PROGRAM FEATURES

### **Easy Payments**

Whether you purchase or lease your vehicle, the cost of MasterTech coverage can often be included in your monthly payment or paid in full at the time of purchase.

### **Money-Back Guarantee<sup>1</sup>**

A full refund will be provided if you cancel your service contract within 60 days of purchase, providing no claim has been filed. After 60 days, or if a claim has been filed, your refund will be pro-rated less a cancellation fee.

### **Time & Mileage Coverage Options**

Choose from a variety of new and pre-owned coverage options to match your driving needs. Plans are available for up to 8 years or 125,000 miles.

### **Multiple Deductible Options**

Choose a deductible that is right for you based on your needs. Plans often include lower deductibles when your repairs occur at the original selling dealer.

### **Nationwide Repairs**

Repairs may be completed at any authorized repair facility in the United States and Canada.

### **100% Transferable<sup>2</sup>**

Coverage is fully transferable and may increase the resale value of your vehicle.

### **Toll-Free Claims Service**

Call our toll-free number at 800.964.4811 to find an authorized repair facility near you.

### **Direct Payment**

Authorized repair facilities in the United States and Canada are paid directly with MasterCard so you do not have to wait for reimbursement of repairs.



<sup>1</sup>Varies by state.

<sup>2</sup>Transfer fee applies.

# ADDITIONAL BENEFITS



## ***24-Hour Roadside Assistance***

Includes towing, fluid delivery, vehicle extrication assistance, battery start service, spare tire mounting assistance, and lock-out service up to \$100 per occurrence. Service is provided 24/7 by Road America Motor Club, Inc.\* at 866.300.8579.

## ***Towing***

Provides coverage for up to \$75 per occurrence each time a covered breakdown occurs and your vehicle is inoperable. If you return to the selling dealer, reimbursement is available up to \$100 per occurrence, plus an additional \$25 if over 50 miles from the selling dealer, for a maximum of \$125 per occurrence.

## ***Rental Car Reimbursement***

Provides coverage for up to \$40 per day for 6 days for a maximum of \$240 per occurrence when your vehicle is held overnight at an authorized repair facility due to a covered breakdown.

## ***Emergency Travel Interruption***

Provides reimbursement up to \$200 per day, for 5 days per occurrence for commercial lodging, meals, and substitute transportation, if you are 100 miles or more from home and have a covered component failure.

**Please refer to the service contract for complete details, exclusions, and limitations of the program.**

\*In Mississippi and Wisconsin – Brickell Financial Services Motor Club, Inc.



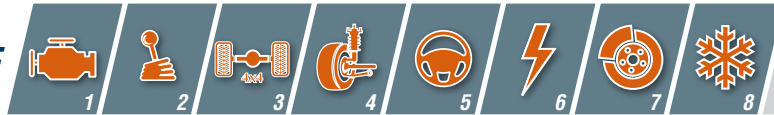
# COVERAGE OPTIONS

## PRIMARY



**Components 1–3:** Engine, Transmission, and Drive Axle/Four Wheel Drive

## SECURE



**Components 1–8:** Engine, Transmission, Drive Axle/Four Wheel Drive, Suspension, Steering, Electrical, Brakes, and Air Conditioning

## PREMIER



**Components 1–9:** Engine, Transmission, Drive Axle/Four Wheel Drive, Suspension, Steering, Electrical, Brakes, Air Conditioning, and Fuel

## ELITE



**Components 1–11:** Engine, Transmission, Drive Axle/Four Wheel Drive, Suspension, Steering, Electrical, Brakes, Air Conditioning, Fuel, Cooling, and High-Tech Accessories

## ULTRA



**Components 1–12:** Engine, Transmission, Drive Axle/Four Wheel Drive, Suspension, Steering, Electrical, Brakes, Air Conditioning, Fuel, Cooling, High-Tech Accessories, and Additional Non-Excluded Items

**Seals and Gaskets:** Coverage provided for covered components on vehicles with up to a maximum of 100,000 miles at time of contract purchase only.

Components are covered in the event of mechanical breakdown caused by failure of a covered part or faulty workmanship by the manufacturer. Primary and Secure coverage options do not include wear and tear. Certain conditions and components are excluded, such as inadequate maintenance of the vehicle, corrosion, and parts designed for limited life such as bulbs, filters, and brake pads. See the **Non-Covered Parts and Services** and **Non-Covered Conditions** sections of the service contract for complete details.



# MASTERTECH<sup>®</sup>

## Vehicle Protection Program

### Engine



All internally lubricated parts contained within the cylinder block, head(s), rotor housings, rotor chamber including:

- eccentric shaft and bearings
- pistons
- piston rings and pins
- crankshaft and main bearings
- connecting rods and rod bearings
- camshaft and bearings
- pushrods
- rocker arms
- timing chain(s)/belt(s) and gears
- timing tensioners
- guides
- retainers
- valves
- valves springs
- seats and guides
- lifters
- followers
- oil pump
- mechanical and electrical fuel pumps
- intake and exhaust manifolds
- flywheel/flex plate
- ring gear
- harmonic balancer
- valve covers
- timing cover
- oil pan
- dipstick and tube
- vacuum pump
- water pump
- engine mounts
- turbocharger/supercharger assembly
- waste gate

Engine block and cylinder heads are only covered if damaged by the failure of an internally lubricated part (applies to Secure and Primary only).

Component 1

### Transmission



#### Transmission – Manual

All internally lubricated parts contained within the transmission case including:

- gears
- shafts
- bearings
- shift forks
- shift rails
- synchronizers
- internal linkage
- solenoids
- bell housing
- transmission mounts

Transmission case is only covered if damaged by the failure of an internally lubricated part.

#### Transmission – Automatic

Includes all of the parts for manual transmission plus:

- bands
- clutch pack and gears
- pumps
- valve body
- torque converter
- filler tube and dipstick
- transmission pan
- side cover

The case/housing is only covered if damaged by the failure of an internally lubricated part.

Component 2

### Drive Axle/Four Wheel Drive



#### Drive Axle

All internally lubricated parts contained within the axle/final drive housing including:

- axle shafts
- differential cover
- universal joints and yokes
- constant velocity and double offset joints
- wheel bearings
- drive shaft center bearings
- drive shaft retainers
- drive shaft supports
- propeller shafts

The case/housing is only covered if damaged by the failure of an internally lubricated part.

#### Four Wheel Drive

All internally lubricated parts contained within the transfer case including:

- drive shafts (front and rear)
- universal joints and yokes
- drive shaft center bearings
- axle housing and all internal parts
- disconnect housing assembly
- axle shafts and axle shaft bearings
- vacuum switch
- 4x4 actuators/motors
- locking hub assemblies

The case/housing is only covered if damaged by the failure of an internally lubricated part.

Component 3

# PROTECT AGAINST THE UNEXPECTED

Purchasing a vehicle is a significant investment. Although vehicle quality continues to improve, thousands of working parts and advanced electrical components must continuously function in order for your vehicle to run properly. The MasterTech Vehicle Protection Program offers varying levels of coverage for protecting against unexpected vehicle repair costs.

Component 4

## Suspension

- upper and lower control arms
- control arm shafts and bushings
- struts
- mounting plates and bushing/bearing
- upper and lower ball joints
- steering knuckles
- spindles and spindle supports
- wheel bearings
- stabilizer shaft
- stabilizer links
- bushings

Component 5

## Steering

- manual and power steering gear housing and all internally lubricated parts
- control valve and cylinder
- rack and pinion
- steering column
- power steering pump and power cylinder
- pitman arm
- idler arm
- drag link
- tie rod ends
- main and intermediate steering shafts
- couplings within steering column

Component 6

## Electrical

- generator or alternator
- starter motor
- drive and solenoid
- voltage regulator
- distributor
- main engine wiring harness
- manually operated switches
- front windshield wiper motor and washer pump
- power window motors and gears
- power door lock actuators
- cruise control (including actuator linkage, check valve, vacuum tank, control module, motor solenoid, and servo)
- power seat motors
- ignition coil
- ignition module
- knock sensor
- crank sensor
- cam sensor
- engine control module

Component 7

## Brakes

- master cylinder
- power booster
- calipers and wheel cylinders
- combination valve
- metal hydraulic lines and fittings
- pump motor assembly
- hydraulic control unit
- actuators
- ABS module
- ABS sensors
- ABS switches
- ABS relays

Component 8

## Air Conditioning

- compressor
- compressor clutch and coil
- clutch pulley and bearing
- expansion valve
- orifice
- receiver/drier
- condenser
- idler pulley and bearing
- accumulator
- evaporator
- belt tensioner

Component 9

## Fuel

- injectors
- diesel injection pump
- fuel pressure regulator and sending unit
- fuel rails
- mass air flow sensor
- MAP sensor
- oxygen sensor
- idle air control valve
- idle speed motor
- throttle position sensor
- fuel tank
- fuel lines

Component 10

## Cooling

- radiator
- radiator fan
- fan clutch and fan motor(s)
- heater core
- thermostat and housing
- coolant temperature sensor

Component 11

## High-Tech Accessories

- electronic level control compressor and level sensor
- electronic and standard instrument clusters
- compass
- thermometer
- heated back glass
- electronic driver information display and module
- keyless entry pad
- keyless entry transmitters
- rear wiper motor and washer pump
- power sunroof motor
- brake springs
- clips and retainers
- self adjusters
- parking brake linkage and cables
- backing plates
- temperature control programmer
- A/C high/low pressure compressor cutoff switches
- pressure cycling switch
- heater A/C blower motor
- transmission/transfer case control module
- body control module

Component 12

## Additional Non-Excluded Items

All components and parts of your vehicle are covered except for those listed under the *Non-Covered Parts and Services* and *Non-Covered Conditions* sections of the service contract.





## Ultra



**MasterTech Ultra covers additional mechanical, electrical, and high-tech electronic components of your vehicle against failure – even those resulting from wear and tear. Ultra is so comprehensive that if a part is not listed as excluded, it's covered.**

## Ultra Wrap



**MasterTech Ultra Wrap provides all of the benefits and coverage of MasterTech Ultra except for the powertrain components 1–3 (engine, transmission, and drive axle) that are covered by the manufacturer's powertrain limited warranty.**

### The MasterTech Vehicle Protection Program® excludes the following parts:

- Trim
- Glass
- Tires
- Paint
- Lenses
- Battery
- Moldings
- Sealed beams
- Light bulbs
- Light emitting diodes/devices
- Upholstery
- Carburetor
- Bright metal
- Exhaust system
- Brake rotor/drums
- Rust/corrosion
- Physical damage
- Hinges
- Cellular/satellite devices
- Non-factory installed audio, video, or navigation systems
- Manual clutch disc, pressure plate, and throw out bearing
- Engine cradle and body parts
- Non-factory installed telematics, infotainment, or smart phone integration systems
- Sunroof track and mechanisms
- Any part not listed as covered in the coverage section of the service contract (Elite, Premier, Secure, and Primary only).
- Engine, transmission, and drive axle (Ultra Wrap only)

Other non-covered normal maintenance services and parts include but are not limited to: engine tune-up, suspension alignment, wheel balancing, filters, lubricants, belts, hoses, engine coolant, fluids, spark/glow plugs, brake pads, linings, and shoes.

**Please refer to the service contract for complete details, exclusions, and limitations of the program.**

MasterTech is a service contract administered by:



**In Florida, MasterTech is a service contract administered by:**  
**United Service Protection Inc.**  
P.O. Box 21647  
St. Petersburg, Florida 33742  
800.964.4811  
Florida License #6001600

**In Arizona and Wisconsin, MasterTech is a service contract administered by:**  
**Federal Warranty Service Corporation**  
P.O. Box 105695  
Atlanta, Georgia 30348-5695  
800.964.4811

**In Utah, MasterTech is a service contract administered by:**  
**American Financial & Automotive Insurance Services**  
24 Waterway Avenue, Suite 900  
The Woodlands, Texas 77380  
800.967.3633

The information in this brochure is intended to provide general information about the MasterTech Vehicle Protection Program. **PARTS USED FOR COVERED REPAIRS MAY BE NEW, REMANUFACTURED, OR OF LIKE KIND AND QUALITY.** Certain benefits may not be available in some states.

Benefits are provided by Federal Warranty Service Corporation with the following exceptions: **Florida – United Service Protection, Inc., P.O. Box 21647, St. Petersburg, Florida 33742, Florida License #60016;** California, Louisiana, and Washington – United Service Protection Corporation; Oklahoma – Assurant Service Protection Inc.; Massachusetts – the Selling Dealer.

**This brochure should not be relied upon solely when purchasing a service contract. For exact details, please review the service contract itself.**