The MasterTech Vehicle Protection Program was developed to protect you from unexpected vehicle repair costs over and above your manufacturer’s warranty and any applicable powertrain limited warranty.

**PROGRAM FEATURES**

**Easy Payments**
Whether you purchase or lease your vehicle, the cost of MasterTech coverage can often be included in your monthly payment or paid in full at the time of purchase.

**Money-Back Guarantee**
A full refund will be provided if you cancel your service contract within 60 days of purchase, providing no claim has been filed. After 60 days, or if a claim has been filed, your refund will be pro-rated less a cancellation fee.

**Time & Mileage Coverage Options**
Choose from a variety of new and pre-owned coverage options to match your driving needs. Plans are available for up to 8 years or 125,000 miles.

**Multiple Deductible Options**
Choose a deductible that is right for you based on your needs. Plans often include lower deductibles when your repairs occur at the original selling dealer.

**Nationwide Repairs**
Repairs may be completed at any authorized repair facility in the United States and Canada.

**100% Transferable**
Coverage is fully transferable and may increase the resale value of your vehicle.

**Toll-Free Claims Service**
Call our toll-free number at 800.964.4811 to find an authorized repair facility near you.

**Direct Payment**
Authorized repair facilities in the United States and Canada are paid directly with MasterCard so you do not have to wait for reimbursement of repairs.

1 Varies by state.
2 Transfer fee applies.
24-Hour Roadside Assistance
Includes towing, fluid delivery, vehicle extrication assistance, battery start service, spare tire mounting assistance, and lock-out service up to $100 per occurrence. Service is provided 24/7 by Road America Motor Club, Inc.* at 866.300.8579.

Towing
Provides coverage for up to $75 per occurrence each time a covered breakdown occurs and your vehicle is inoperable. If you return to the selling dealer, reimbursement is available up to $100 per occurrence, plus an additional $25 if over 50 miles from the selling dealer, for a maximum of $125 per occurrence.

Rental Car Reimbursement
Provides coverage for up to $40 per day for 6 days for a maximum of $240 per occurrence when your vehicle is held overnight at an authorized repair facility due to a covered breakdown.

Emergency Travel Interruption
Provides reimbursement up to $200 per day, for 5 days per occurrence for commercial lodging, meals, and substitute transportation, if you are 100 miles or more from home and have a covered component failure.

Please refer to the service contract for complete details, exclusions, and limitations of the program.

*In Mississippi and Wisconsin – Brickell Financial Services Motor Club, Inc.
## COVERAGE OPTIONS

### PRIMARY

Components 1–3: Engine, Transmission, and Drive Axle/Four Wheel Drive

### SECURE

Components 1–8: Engine, Transmission, Drive Axle/Four Wheel Drive, Suspension, Steering, Electrical, Brakes, and Air Conditioning

### PREMIER

Components 1–9: Engine, Transmission, Drive Axle/Four Wheel Drive, Suspension, Steering, Electrical, Brakes, Air Conditioning, and Fuel

### ELITE

Components 1–11: Engine, Transmission, Drive Axle/Four Wheel Drive, Suspension, Steering, Electrical, Brakes, Air Conditioning, Fuel, Cooling, and High-Tech Accessories

### ULTRA

Components 1–12: Engine, Transmission, Drive Axle/Four Wheel Drive, Suspension, Steering, Electrical, Brakes, Air Conditioning, Fuel, Cooling, High-Tech Accessories, and Additional Non-Excluded Items

### Seals and Gaskets:
Coverage provided for covered components on vehicles with up to a maximum of 100,000 miles at time of contract purchase only.

Components are covered in the event of mechanical breakdown caused by failure of a covered part or faulty workmanship by the manufacturer. Primary and Secure coverage options do not include wear and tear. Certain conditions and components are excluded, such as inadequate maintenance of the vehicle, corrosion, and parts designed for limited life such as bulbs, filters, and brake pads. See the Non-Covered Parts and Services and Non-Covered Conditions sections of the service contract for complete details.
Engine

Transmission

Transmission – Manual

Transmission – Automatic

Drive Axle/Four Wheel Drive

Drive Axle

Four Wheel Drive

Component 1

Component 2

Component 3

Transmission

Component 2

Drive Axle/Four Wheel Drive

Component 3

Engine

Transmission – Manual

Transmission case is only covered if damaged by the failure of an internally lubricated part.

Transmission – Automatic

The case/housing is only covered if damaged by the failure of an internally lubricated part.

Drive Axle

Drive Axle is only covered if damaged by the failure of an internally lubricated part.

Four Wheel Drive

Four Wheel Drive is only covered if damaged by the failure of an internally lubricated part.

Engine

Engine block and cylinder heads are only covered if damaged by the failure of an internally lubricated part (applies to Secure and Primary only).
PROTECT AGAINST THE UNEXPECTED

Purchasing a vehicle is a significant investment. Although vehicle quality continues to improve, thousands of working parts and advanced electrical components must continuously function in order for your vehicle to run properly. The MasterTech Vehicle Protection Program offers varying levels of coverage for protecting against unexpected vehicle repair costs.

### Component 1
- Radiator
- Radiator fan
- Fan clutch and fan motor(s)
- Heater core
- Thermostat and housing
- Coolant temperature sensor

### Component 2
- Master cylinder
- Power booster
- Calipers and wheel cylinders
- Combination valve
- Metal hydraulic lines and fittings
- Pump motor assembly
- Hydraulic control unit
- Actuators
- ABS module
- ABS sensors
- ABS switches
- ABS relays

### Component 3
- Compressor
- Compressor clutch and coil
- Clutch pulley and bearing
- Expansion valve
- Orifice
- Receiver/drier
- Condenser
- Idler pulley and bearing
- Accumulator
- Evaporator
- Belt tensioner

### Component 4
- Upper and lower control arms
- Control arm shafts and bushings
- Struts
- Mounting plates and bushing/bearing
- Upper and lower ball joints
- Steering knuckles
- Spindles and spindle supports
- Wheel bearings
- Stabilizer shaft
- Stabilizer links
- Bushings

### Component 5
- Manual and power steering gear housing
- All internally lubricated parts
- Control valve and cylinder
- Rack and pinion
- Steering column
- Power steering pump and power cylinder
- Pitman arm
- Idler arm
- Drag link
- Tie rod ends
- Main and intermediate steering shafts
- Couplings within steering column

### Component 6
- Generator or alternator
- Starter motor
- Drive and solenoid
- Voltage regulator
- Distributor
- Main engine wiring harness
- Manually operated switches
- Front windshield wiper motor and washer pump
- Power window motors and gears
- Power door lock actuators
- Cruise control (including actuator linkage, check valve, vacuum tank, control module, motor solenoid, and servos)
- Power seat motors
- Ignition coil
- Ignition module
- Knock sensor
- Crank sensor
- Cam sensor
- Engine control module

### Component 7
- Ignition coil
- Ignition module
- Knock sensor
- Crank sensor
- Cam sensor
- Engine control module

### Component 8
- Injectors
- Diesel injection pump
- Fuel pressure regulator and sending unit
- Fuel rails
- Mass air flow sensor
- MAP sensor
- Oxygen sensor
- Idle air control valve
- Idle speed motor
- Throttle position sensor
- Fuel tank
- Fuel lines

### Component 9
- Warning lights and indicators
- Horn
- Power steering pump and power cylinder
- Idler arm
- Tie rod ends
- Main and intermediate steering shafts
- Couplings within steering column

### Component 10
- A/C high/low pressure compressor cutoff switches
- Pressure cycling switch
- Heater A/C blower motor
- Transmission/transfer case control module
- Body control module

### Component 11
- Electronic level control compressor and level sensor
- Electronic and standard instrument clusters
- Compass
- Thermometer
- Heated back glass
- Electronic driver information display and module
- Keyless entry pad
- Keyless entry transmitters
- Rear wiper motor and washer pump
- Power sunroof motor
- Brake springs
- Clips and retainers
- Self adjusters
- Parking brake linkage and cables
- Backing plates
- Temperature control programmer
- A/C high/low pressure compressor cutoff switches
- Pressure cycling switch
- Heater A/C blower motor
- Transmission/transfer case control module
- Body control module

### Component 12
- All components and parts of your vehicle are covered except for those listed under the Non-Covered Parts and Services and Non-Covered Conditions sections of the service contract.
MasterTech Ultra covers additional mechanical, electrical, and high-tech electronic components of your vehicle against failure – even those resulting from wear and tear. Ultra is so comprehensive that if a part is not listed as excluded, it's covered.

MasterTech Ultra Wrap provides all of the benefits and coverage of MasterTech Ultra except for the powertrain components 1–3 (engine, transmission, and drive axle) that are covered by the manufacturer’s powertrain limited warranty.

The MasterTech Vehicle Protection Program® excludes the following parts:

- Trim
- Glass
- Tires
- Paint
- Lenses
- Battery
- Moldings
- Sealed beams
- Light bulbs
- Light emitting diodes/devices
- Upholstery
- Carburetor
- Bright metal
- Exhaust system
- Brake rotor/drums
- Rust/corrosion
- Physical damage
- Hinges
- Cellular/satellite devices
- Non-factory installed audio, video, or navigation systems
- Manual clutch disc, pressure plate, and throw out bearing
- Engine cradle and body parts
- Non-factory installed telematics, infotainment, or smart phone integration systems
- Sunroof track and mechanisms
- Any part not listed as covered in the coverage section of the service contract (Elite, Premier, Secure, and Primary only).
- Engine, transmission, and drive axle (Ultra Wrap only)

Other non-covered normal maintenance services and parts include but are not limited to: engine tune-up, suspension alignment, wheel balancing, filters, lubricants, belts, hoses, engine coolant, fluids, spark/glow plugs, brake pads, linings, and shoes.

Please refer to the service contract for complete details, exclusions, and limitations of the program.
MasterTech is a service contract administered by:

American Financial Warranty Corporation
P.O. Box 7719
The Woodlands, TX 77387
800.964.4811 | www.MasterTechVPP.com

In Florida, MasterTech is a service contract administered by:
United Service Protection Inc.
P.O. Box 21647
St. Petersburg, Florida 33742
800.964.4811
Florida License #6001600

In Arizona and Wisconsin, MasterTech is a service contract administered by:
Federal Warranty Service Corporation
P.O. Box 105695
Atlanta, Georgia 30348-5695
800.964.4811

In Utah, MasterTech is a service contract administered by:
American Financial & Automotive Insurance Services
24 Waterway Avenue, Suite 900
The Woodlands, Texas 77380
800.967.3633

The information in this brochure is intended to provide general information about the MasterTech Vehicle Protection Program. **Parts used for covered repairs may be new, remanufactured, or of like kind and quality.** Certain benefits may not be available in some states.

Benefits are provided by Federal Warranty Service Corporation with the following exceptions: Florida – United Service Protection, Inc., P.O. Box 21647, St. Petersburg, Florida 33742, Florida License #60016; California, Louisiana, and Washington – United Service Protection Corporation; Oklahoma – Assurant Service Protection Inc.; Massachusetts – the Selling Dealer.

This brochure should not be relied upon solely when purchasing a service contract. For exact details, please review the service contract itself.

AFWC/AB (04/14)